



Quality Policy

3B-the fibreglass company aims to be a true **partner to its customers**, being the preferred supplier of **value creating, innovative** glass fibre solutions for **Automotive** and **Wind** applications by consistently delivering top Quality **products and services**.

We will achieve this by:

- driving continuous improvement based on efficient **business processes** as well as by better **understanding** all stated and implied **customer needs**;
- striving to **Zero Defect** thanks to robust **processes** and proactive process **deviation prevention**;
- improving **service level** and **product Quality** by **engaging** our suppliers and ensuring their commitment to continuous improvement;
- ensuring the commitment of our people at all levels of the organisation to further build a strong **Quality culture** and encourage them to anticipate potential Quality issues and solve them;
- committing to continuously improve our **Quality Management System** and to always comply with all applicable regulatory **standards** and **legislations**.

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Ludovic PIRAUX,
CEO